

Update on operations due to closure Brussels Airport

From 25 to 29 March included Vueling shifts operations to Lille airport

Brussels, 24 March 2016. Following Tuesday's attacks at Brussels Airport and in the city of Brussels, Vueling, its management and employees, first and foremost wish to express their deepest sympathy and heartfelt condolences to the families and friends of the victims of these terrible attacks.

Vueling would like to inform that, as from tomorrow 25 March until 29 March included, the airline will operate Brussels' flights from the nearby Lille Lesquin Airport in France.

A total of 80 flights will operate from Lille in the coming days, for flight details please refer to <u>vuelingnews.com</u>. 16 flights will be cancelled, clients can find the complete list of cancellations also on <u>vuelingnews.com</u>. Bus transport from Lille-Lesquin Airport to Brussels South Train Station will be provided by Vueling and is free of charge.

Today, Thursday, a total of 17 Brussels' Vueling flights have been moved to Liège Airport. Three flights, VY8900 and VY8901 to Bilbao and VY8989 to Barcelona, have been cancelled. In the evening of Wednesday 23 March, the airline also operated four special return flights from its main hub Barcelona-El Prat to Amsterdam-Schiphol to bring their customers home or to the destinations they needed to be at.

Passengers who have booked a Vueling flight with scheduled departure until the reopening of Brussels Airport, date to be confirmed, can contact Vueling to change their flight free of charge during the next two months or refund the ticket. Booking modifications can be made online on <u>Vueling.com</u> or by contacting the customer service helpline +34 93 122 00 55 from Belgium or +39 0694 801 256 from France.

Vueling is in a continuous effort to reach out to the passengers who are affected by the disruptions at Brussels Airport, via different channels, such as SMS, e-mail directly to customers and constantly updates information on the website <u>vuelingnews.com</u> and on Twitter <u>@vuelingclients</u> and <u>Facebook</u>. Vueling also keeps travel agents informed via e-mail.

Vueling is also in close contact with the Belgian authorities and follows their guidelines. The crisis number of the Belgian government can be reached on '1771' for information on the victims.

For more information please contact:

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