355 IKEA STORES IN 29 IKEA GROUP COUNTRIES

At the end of FY17 we also had **24** Pick-up and Order Points in **12** countries, **43** Shopping Centres in **15** countries, **31** Store Distribution sites in **18** countries and **26** Customer Distribution sites in **13** countries.

IKEA GROUP AT A GLANCE FY17

INGKA HOLDING B.V. AND ITS CONTROLLED ENTITIES

2.1 BILLION VISITS TO IKEA.COM

137

MILLION VISITS TO THE CATALOGUE & STORE APPS EKET cabinet
W35xD35xH35
Rec.price per unit
EUR 15

817
MILLION STORE
VISITS

MILLION SHOPPING CENTRE VISITS

EUR 2.5
BILLION NET

EUR 34.1 BILLION TOTAL RETAIL SALES FY17 (32.9 BN IN FY16)1

Total retail sales translated into Euro increased by **3.5%.** Adjusted for currency impact, total retail sales increased by **3.8%.** Total revenue EUR **36.3** billion.

149,000

CO-WORKERS

Retail: 134,400

Distribution: 9,100

Shopping Centres: 2,100

opping Centres: 2 Other: **3,400**

100% of COTTON USED FOR IKEA PRODUCTS COMES FROM MORE SUSTAINABLE SOURCES².

49.2% FEMALE MANAGERS

Today, more than half of our co-workers are women, as are **49%** of our managers and **53%**³ of Group Management. 110 MILLION IKEA FAMILY MEMBERS

Our most loyal customers are members of IKEA FAMILY. More than **30,000** new members join every day! EUR 1.8
BILLION TOTAL
FOOD TURNOVER

Total food turnover within our restaurants, bistros, Swedish Food Markets, and co-worker restaurants.

24.9% CORPORATE

CORPORATE INCOME TAX

Corporate income tax amounted to EUR **0.8** billion globally, which equals an effective corporate tax rate of **24.9%** (**21.6%** in FY16). Our total tax bill including other taxes and duties amounted to approximately EUR **1.3** billion.

85 MILLION LED BULBS SOLD

If each bulb replaced an incandescent bulb, they could save enough energy to power
750 000 households for a year.
This calculation is based on the electricity consumption of an average European household.

5 MARKETS OFFER SOLAR ENERGY SYSTEMS TO CUSTOMERS

Our home solar offer was launched in Poland and Belgium in FY17, enabling even more people to turn their rooftops into power stations.

³ This number has changed for FY17 due to new management structure.

9,500

PRODUCTS ACROSS

THE IKEA RANGE

- and every year the

IKEA range is renewed

with approximately

2,500 products.



¹ Comparison FY17-FY16 represents retail sales. Before FY17 sales volumes also included sales from supply chain and production companies. Since 1 September 2017 these entities are not a part of IKEA Group, which makes a comparison to previous years not applicable.

² Includes cotton grown to the Better Cotton Standard; by farmers working towards Better Cotton; recycled cotton and more sustainable cotton from the USA (such as the 'e3 Cotton Program').

NORTH AMERICA

56 Stores

- 6 Pick-up and Order Points
- **8** Store Distribution sites
- 8 Customer Distribution sites



EUROPE

242 Stores

- 15 Pick-up and Order Points
- **16** Store Distribution sites
- 18 Customer Distribution sites
 - **26** Shopping Centres

RUSSIA

14 Stores

- **1** Store Distribution site
- **14** Shopping Centres

ASIA

33 Stores

- 3 Pick-up and Order Points
- **5** Store Distribution sites
 - **3** Shopping Centres

IKEA GROUP

INGKA HOLDING B.V. AND ITS CONTROLLED ENTITIES

RETAIL & CUSTOMER FULFILLMENT FY17

It takes a well-planned global network to distribute IKEA products in an efficient and cost-effective way. Each facility across the world plays an important role in making IKEA products available to customers.



WE OWN **WIND TURBINES** IN:

FRANCE • GERMANY • SWEDEN • FINLAND
DENMARK • POLAND • IRELAND • UK • CANADA
USA • LITHUANIA • BELGIUM



WE OWN **FORESTS** IN:

ROMANIA • LATVIA LITHUANIA • ESTONIA

WE OWN AND HAVE COMMITTED TO A TOTAL
OF **730,000 SOLAR PANELS** ON THE
ROOFS OF OUR STORES AND WAREHOUSES.

355 IKEA STORES IN 29 IKEA GROUP COUNTRIES!

AUSTRALIA

10 Stores

1 Store Distribution site

