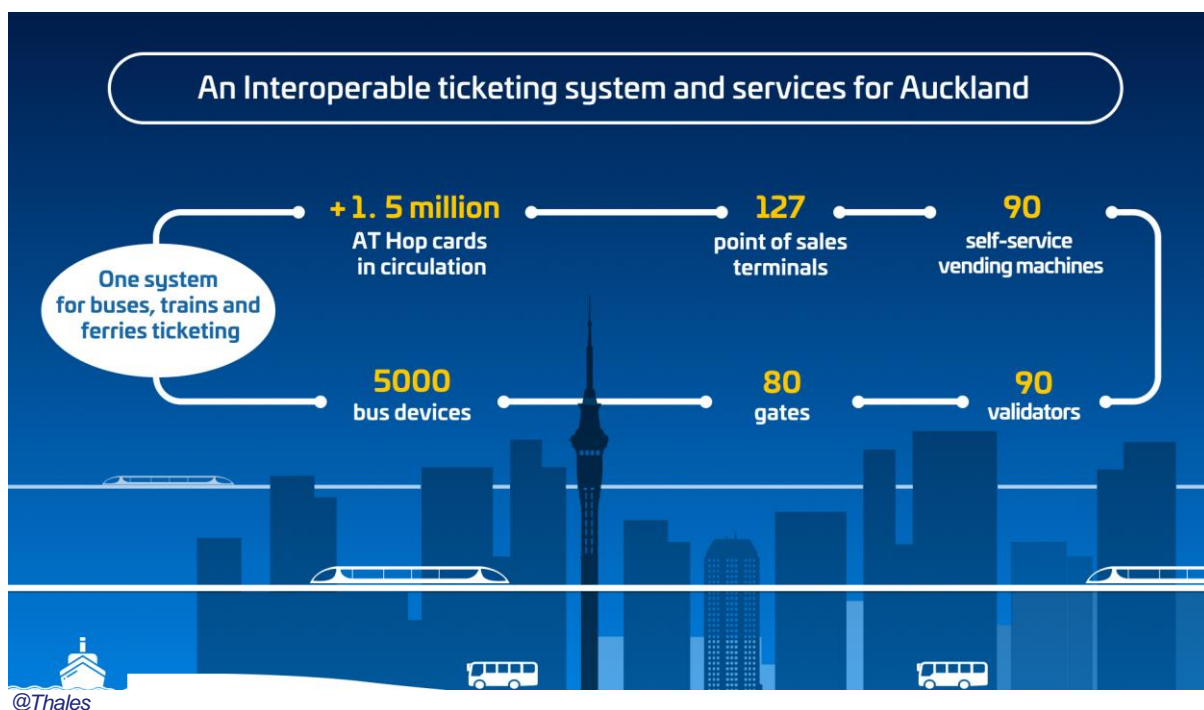


Thales celebrates 10 years of AT HOP in Auckland, New Zealand

- 10 years ago, Thales designed, developed and implemented the Auckland Integrated Fares System (AIFS), a scalable transport interoperability scheme with the ability to integrate rail, bus, ferry, and other transport modes.
- The AIFS, branded 'AT HOP', is Auckland and New Zealand's first, true multi-modal transport system.
- Over 2 million AT HOP cards have been sold to date with around 1.5 million cards in circulation.



In 2009, Thales was awarded the contract for designing, developing and implementing a fully-integrated smartcard system across all of Auckland's modes of public transport. Auckland and New Zealand's first, true multi-modal transport ticket, AT HOP is similar to London's Oyster system and Hong Kong's Octopus. It's benchmarked against some of the best systems in the world.

Launched in May 2011, the highly successful smart card system has provided New Zealand with a proven, mature, multi-modal and multi-operator system leveraging some of the best fare collection systems already in operation in the world including Hong Kong, the Netherlands and Dubai.

Thales' AIFS system is scalable, using open architecture and standards and ensuring flexibility and interoperability with 3rd-party suppliers.

In December 2014, 464,000 cards have been sold and 278,000 were active and in use daily. 31% of the Auckland population uses Public Transport to travel to work. By October 2020, 2,133,727 cards have been sold and 1,574,479 are active and in circulation. Some regions of Public Transport report over 97% use of the HOP card for Public Transport.

The AIFS scheme has one of the lowest operating costs in the world at 8.8% of revenue. (*per AT board agenda item 11.2 - Aug 2016*).

"When Thales and its partners commenced the project, we had a single minded and simple objective to make the HOP card a part of every Aucklanders daily life. We are very proud of the success of the scheme and the value it adds to everyday Aucklanders." – Jean-Marc Reynaud, VP Ticketing activities, Thales.

About Thales

Thales (Euronext Paris: HO) is a global high technology leader investing in digital and “deep tech” innovations –connectivity, big data, artificial intelligence, cybersecurity and quantum technology – to build a future we can all trust, which is vital to the development of our societies. The company provides solutions, services and products that help its customers –businesses, organisations and states – in the defence, aeronautics, space, transportation and digital identity and security markets to fulfil their critical missions, by placing humans at the heart of the decision-making process.

With 83,000 employees in 68 countries, Thales generated sales of €19 billion in 2019 (on a basis including Gemalto over 12 months).

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