



JAN HEYVAERT

CHIEF HUMAN RESOURCES & SUSTAINABILITY OFFICER

CONTACT



Professional Address
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B - 1000 Brussels



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Nationality: Belgian

Date of Birth: 31/05/1968



Olympic triathlon, Cycling & Running



Travelling, Soccer & Card games

LANGUAGES

Fluent in:

- Dutch
- English
- French

EDUCATION

2006 - 2007

IMD BUSINESS SCHOOL
Future Leaders Fortis

1992 - 1993

MASTER CONTRÔLE DE GESTION
HEC St Louis Brussels
Supplementary master in French

1991 - 1992

MILITARY SERVICE
Group Leader Centre Recruitment
& Selection

1989 - 1991

MASTER IN APPLIED ECONOMICS
Katholieke Universiteit Leuven
Master in applied economics, fiscal law.

1986 - 1989

BACHELOR APPLIED ECONOMICS

EXPERIENCE

AG

Chief Human Resources & Sustainability Officer

APRIL 2021 – PRESENT

Corporate Responsibility for HR, Sustainability, Organisational Transformation & Strategic Marketing & Customer Insights & Analytics.

Director Human Resources

SEP 2016 – MAR 2021

Corporate responsibility for HR domains, including Business HR, Compensation & Benefits, Social Relations, Employer Branding & Employee Communication, Recruitment, Internal Prevention, IT HR & Finance HR. Scope 4400 employees.

General Manager Operations Life Bank Channel & Program Management Life Insurance

DEC 2011 – AUG 2016

Combining Head of Program Management Life Insurance with Responsibility Operations Life Bank Channel. Heading a team of 310 people (Insurance Officers & Project People).

Head of Program Management Life Insurance

JAN 2008 – NOV 2011

Responsible for a team of 80 project leaders, analysts & testers for the Life Insurance department AG both Bank & Broker.

Head of Bank Channel Non-Life Claims Management

APR 2005 – DEC 2007

Responsible for Operations Non-Life Claims department TeleClaims within Fortis Bank Insurance. Heading a team of 130 claim handlers and inspection team.

KBC

Head of IT Department Non-Life Claims

JAN 1999 – APR 2005

Responsible IT Department Insurances Non-Life Claims, heading a team of 30 analysts and developers.

Functional Analyst Non-Life Claims

AUG 1996 – DEC 1998

COLRUYT DOLMEN industrial projects

Functional Analyst Accounting

OCT 1993 – AUG 1996