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## Cathay Pacific to operate from Terminal 3 at Soekarno-Hatta International Airport

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Hong Kong's home airline will be moving its operations from Terminal 2, effective 30 April 2019

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**Jakarta, 26 April 2019** — Cathay Pacific is scheduled to move its operations at Soekarno-Hatta International Airport's from Terminal 2 to Terminal 3 on 30 April.

Passengers arriving on flights CX719 and CX797 on 29 April from Hong Kong will be amongst the first to disembark at Terminal 3, arriving in Jakarta in the late evening. All Cathay Pacific flights will depart from Terminal 3 effective 30 April.

The airline's check-in counters in the departure area will be placed in Islands C and D, and the arrival area will be moved to Terminal 3 as well. Check-in counters will be closed 60 minutes prior to departure time and passengers are reminded to be at the boarding gate 30 minutes before departure.

The crew of Cathay Pacific from flight CX776 will be welcomed in a ceremony hosted by the operator of Soekarno-Hatta International Airport, PT Angkasa Pura II (Persero) on 30 April.

Soekarno-Hatta International Airport is implementing the concept of being a Smart Connected Airport where the terminals are equipped with a number of state-of-the-art technological facilities. These include the concepts of Smart Mobility, Smart Security and Smart Environment. For the facility concept, Smart Mobility will improve the Airport Digital Journey Experience for passengers, such as automation from the Skytrain, which is driverless and the increase in headway to only 5 minutes. Also included is the implementation of self-check-in counters, self-baggage drop, self-boarding gates, the use of the Internet of Things (IoT) and other facilities where the flow process of passengers can be carried out independently.

Cathay Pacific Country Manager Indonesia Chris Bowden said: "We are always looking at ways to enhance our customers' experience at every stage of their journey with us, and the airport experience is a very important and integral part of that journey.

"The benefits that result from adopting automated systems under the airport's Digital Journey Experience concept are going to make a real difference and we're excited to soon be providing our customers with increased options and greater convenience," Chris added.



Cathay Pacific operates up to four daily services from Jakarta to Hong Kong and daily services from Denpasar (Bali) and Surabaya to Hong Kong. Cathay Dragon, the regional carrier of the Cathay Pacific Group, also operates flights from Denpasar and Medan to Hong Kong.

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