flydubai

<u>ENGLISH</u>

13 March 2019

To be attributed to a flydubai spokesperson

Following the Safety Decision issued by the General Civil Aviation Authority (GCAA) flydubai's fleet of 13 Boeing 737 MAX 8 and MAX 9 aircraft has been grounded as a precautionary safety measure. flydubai is working on all the operational aspects that this decision will entail.

With regards to flight cancellations, flydubai will cancel up to 15 flights a day. The flydubai team is working hard to minimise disruption to its passengers. flydubai is directly contacting passengers who are affected. The airline continues to provide regular updates on Facebook and flydubai.com.

Ends

14 March 2019

Statement to be attributed to a flydubai Spokesperson

Since our 13 Boeing 737 MAX 8 and 9 aircraft were grounded on 13 March following the General Civil Aviation Authorities (GCAA) Safety Decision, flydubai's priority has been to minimise disruption to our passengers.

We recognise this is a unique and complex situation underpinned by safety and regulation. There are a number of procedural factors that our experienced teams are working through.

flydubai continues to work closely with its regulator and Boeing and we value our long-standing relationship with these partners. Our MAX aircraft remain an integral part of our strategy for the future.

Ends

17 March 2019

Statement to be attributed to a flydubai Spokesperson

Further to our recent updates regarding the flight cancellations as a result of the grounding of our MAX aircraft we will contact you directly if your flight has been affected.

If you would like to talk to us about anything else related to your journey please call our Contact Centre on (+971) 600 54 44 45, send an email to letstalk@flydubai.com or send a private message on Facebook.

Ends