

## **ETIHAD AIRWAYS STATEMENT**

### **Compensation to guests affected by today's disruptions**

Etihad Airways will compensate passengers whose flights were diverted or cancelled on Thursday 6 March.

Flights were diverted to other airports in the region due to a technical failure of the runway landing systems at the Abu Dhabi International Airport.

Etihad Airways will provide compensation benefits which range from Etihad Guest miles to complimentary flights.

If you were on one of the affected flights today, please contact us at [feedback@etihad.ae](mailto:feedback@etihad.ae) and include your telephone number so that we can contact you as soon as possible.

Thursday's circumstances were beyond our control. We are doing everything we can to minimise the disruption and apologise to all passengers who continue to be affected.

Passengers are advised to visit the Etihad Airways website at [www.etihad.com](http://www.etihad.com) or contact the Etihad Airways Contact Centre on +971 (0) 2599 0000 for more information on the status of flights in and out of Abu Dhabi Airport.

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