

Press Release

Degroof Petercam rolls out a brand new digital infrastructure in partnership with Proximus and its subsidiary Telindus Luxembourg

Brussels - Luxembourg, 30 March 2021 - When Degroof Petercam needed to overhaul its IT infrastructure in Belgium and Luxembourg, it turned to Proximus, through Telindus, the Proximus Luxembourg brand catering to the needs of the business market. This IT infrastructure forms the backbone of its digital transformation program.

Mobilizing its teams on both sides of the border, the group engineered the in-depth transformation of its IT environment, while maintaining the same quality of service.

At the end of 2019, the financial group Degroof Petercam embarked on an ambitious program to transform its digital environment: adoption of the cloud, evolution of the application base, exploitation of data and enforcement of security.

However, this called for an upgrade of its IT infrastructure, subsequently paving the way for a scalable and sustainable digital environment.

This operation, which lasted 12 months to the day, was totally transparent as regards the teams in Belgium and Luxembourg, allowing them to remain focused on their core business and to maintain an optimal quality of service throughout this period.

The new infrastructure, which meets the highest standards of security and resilience, is the bedrock for the group's digital transformation.

Thanks to Telindus/Proximus, Degroof Petercam now boasts a stable, state-of-the-art infrastructure and the latest cloud innovations, while relying on 24/7 support teams for the daily management of its IT landscape. As an added bonus, the switch from these old, energy-hungry servers to a state-of-the-art, environmentally optimized external private cloud will allow them to reduce their impact on the environment.

Yvan Pirenne, Group CIO Degroof Petercam: *"I am proud of the work accomplished with Proximus, which shares our values of teaming up, innovation and excelling in customer service. More than a client-supplier relationship, we have forged a genuine partnership. Throughout this process, we were able to count on the unfailing commitment of the Proximus teams tasked with the complete migration of several hundred servers and applications to data centers in Luxembourg. Even the health crisis didn't manage to sway the commitment of the teams to this task,"* he continues.

Anne-Sophie Lotgering, Chief Enterprise Market Officer, Proximus: *“We are honored by the trust placed in us by Degroof Petercam. Like them, we have our focus set on putting digital technology and innovation at the heart of the company's strategy, at the service of its operations and its customers. This project came to be about much more than IT; it was the human factor that drove our teams.”*

Gérard Hoffmann, CEO, Proximus Luxembourg, concludes: *“Despite the current crisis, the collaboration between the Belgian and Luxembourg teams was both exemplary and successful. We are proud to provide the Degroof Petercam group, a benchmark in its sector for 150 years, with the foundations on which to build its digital transformation program, to keep pace with its development.”*

Press Contact Degroof Petercam

Adel Nabhan

Chief Marketing Officer

T +352 45 35 45 – 2294; a.nabhan@degroofpetercam.lu

M +352 621 372 453

Press Contacts Telindus

Cécile Tétaud

Marketing and Communications Manager

T: +352 621 200 274 – cecile.tetaud@telindus.lu

Sophie Le Guillou

Senior Communications Officer

T: +352 691 777 786 – sophie.leguillou@telindus.lu

About Degroof Petercam

Degroof Petercam is a reference financial institution with a history dating back to 1871. As an independent group owned by family shareholders with a long term commitment, we serve private and institutional investors.

Our clients benefit from a unique combination of services in private banking, institutional asset management, investment banking (corporate finance and financial intermediation) and asset services. The total clients assets (under management, under administration and in custody), double counting excluded, amount to more than 75 billion euro.

Headquartered in Brussels, we employ more than 1,400 professionals through offices in Belgium, Luxembourg, France, Switzerland, Spain, The Netherlands, Germany and Italy.

Present in Luxembourg since 1987, Degroof Petercam Luxembourg employs more than 350 people in three entities located in the La Cloche d'or area: Banque Degroof Petercam Luxembourg S.A., Degroof Petercam Asset Services S.A. and Degroof Petercam Insurance Broker S.A.

About Proximus

Proximus Group (Euronext Brussels: PROX) is a provider of digital services and communication solutions operating in the Belgian and international markets. Delivering communication and entertainment experiences for residential consumers and enabling digital transformation for enterprises, we open up a world of digital opportunities so people live better and work smarter. Thanks to advanced interconnected fixed and mobile networks, Proximus provides access anywhere and anytime to digital services and data, as well as to a broad offering of multimedia content. Proximus is a pioneer in ICT innovation, with integrated solutions based on IoT, Data analytics, cloud and security.

Proximus has the ambition to become the reference operator in Europe through next generation networks, a truly digital mindset and a spirit of openness towards partnerships and ecosystems, while contributing to a safe, sustainable, inclusive and prosperous digital Belgium.

In Belgium, Proximus' core products and services are offered under the Proximus and Scarlet brands. The Group is also active in Luxembourg as, under the brand names Tango and Telindus Luxembourg, and in the Netherlands through Telindus Netherlands. The Group's international carrier activities are managed by BICS, a leading international communications enabler, one of the key global voice carriers and the leading provider of mobile data services worldwide.

With 11,423 employees, all engaged to offer customers a superior experience, the Group realized an underlying Group revenue of EUR 5,479 million end-2020.

For more information, visit www.proximus.com & www.proximus.be

About Telindus

Telindus is a brand of Proximus Luxembourg SA. Founded in 1979, Telindus Luxembourg accompanies all organizations in their digital transformation, by providing holistic ICT & Telecommunication solutions, as well as tailored support services. Its areas of expertise include Telecommunication Services, ICT Infrastructure, Multi-Cloud, Digital Finance Solutions, Cybersecurity, Business Applications, Managed Services and Training.