

ThinPrint Ensures High Availability When Printing

The software solution ThinPrint 11 offers reliable and failsafe printing both on server and client sides

BERLIN/DENVER, June 14 2016 - [ThinPrint](#), provider of the world's leading print management software, is turning its focus to high availability printing in its latest version, ThinPrint 11. The new ThinPrint Engine resolves one of the major issues resulting from the introduction of Windows Server 2012.

Printing is still a decisive factor for many business processes. All the more worrying, is that since Windows Server 2012 and the loss of print server clustering, an important safeguard is absent. With Microsoft Hyper-V as Microsoft's solution for Windows Server 2012 and Windows Server 2016, customers are only protected against hardware failures. Hardware, however, only accounts for a small fraction of printing errors. As a result, businesses suffer longer than necessary downtime and a loss of productivity with common printing errors. This includes printer driver conflicts, connection problems and slowly reacting spoolers. Hyper-V also offers no solution for load balancing printers.

Help is available with ThinPrint 11. In addition to existing features for fully optimized printing, the new version provides high availability. ThinPrint 11 offers both failover and load balancing, for the server and client side, within a single, easily integrated and managed product. ThinPrint delivers a comprehensive solution, and one that customers can easily implement.

ThinPrint 11's new features in detail include:

Failsafe Servers: With ThinPrint 11, IT can group two or more servers together. If one server fails then another server from the group automatically takes over the print process, ensuring users can continue to print.

Load Balancing for Servers: Users are dynamically distributed among the print servers in a group, resulting in far higher performance. Complicated assignment of which printer should map back to which server is no longer necessary.

Flexible Server Maintenance: The IT department can place print servers into maintenance mode. Without any users being affected, printers are automatically connected to another print server in the background. Nightshifts for IT administrators are no longer necessary, as they can carry out maintenance work during standard working hours, without any interruption to users and printing.

Client Reliability: If a ThinPrint Client fails, another ThinPrint Client with the same configuration automatically replaces it.

Client Load Balancing: ThinPrint Clients with identical configuration can also be used on the client side for load balancing. This measure also contributes to achieving the highest performance levels.

“Printing remains for many companies a very important component of their business processes,” said Thorsten Hesse, chief product officer at ThinPrint. “This year, we are firmly placing the focus on high availability, failover and load balancing, for both server and clients, all together in one easy-to-implement product. High availability for printing has never been this wide-ranging and easy.”

ThinPrint 11 will be available in the third quarter.

For more information about ThinPrint 11 visit: www.thinprint.com/thinprint-11

A preview webinar of ThinPrint 11 will be hosted on June 15: www.thinprint.de/preview-webinar

ThinPrint

ThinPrint, with more than 15 years of continuous development and internationally patented ThinPrint technology, is the leading provider of print management software and services for businesses. Whether printing from traditional PCs, mobile devices, thin clients, virtual desktops, or from the cloud, over 25,000 companies across all industries and of all sizes optimize their printing infrastructure and increase productivity thanks to ThinPrint. In addition, more than 100, and growing, Desktop-as-a-Service, and Software-as-a-Service providers deliver reliable, high-performance printing from the cloud to their customers all due to ThinPrint. The investment in ThinPrint leads to a fast ROI because the easy-to-implement and manage print system reduces the burden on IT departments, results in significant performance improvements to the network while ensuring optimal, reliable print support at every workplace. ThinPrint technologies and components enable its use in almost any infrastructure and take into account integration of branch and home offices as well as mobile employees. The solutions are developed and rigorously tested at ThinPrint's headquarters in Berlin – software Made in Germany. Offices in the United States, the UK, Australia, Japan and Brazil, as well as more than 350 channel partners around the world offer direct and on-site customer care. Thanks to numerous OEM partnerships, ThinPrint technology components are integrated in a variety of terminals, print

boxes and thin client of leading hardware manufacturers. Special significance is placed on the strategic partnerships of the company with Citrix Systems, Fujitsu, Fuji Xerox, Hewlett-Packard, IGEL, Konica Minolta, Kyocera Mita, Lexmark, Microsoft, OKI, Samsung, VMware, and Wyse.

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