

ETIHAD AIRWAYS HONOURED FOR INFLIGHT EXPERIENCE

Etihad Airways, the national airline of the United Arab Emirates, has been honoured at the Future Travel Experience Awards 2014 for providing a market-leading inflight experience.

The prestigious awards are part of the Future Travel Experience Global event and celebrate “outstanding efforts to improve the passenger experience”, with this year’s winners announced at a gala reception in Las Vegas, attended by senior travel executives from across the world.

Etihad Airways won the ‘Best Up In The Air Experience’ award, with a panel of independent experts praising the airline’s remarkable hospitality, comfortable seats, extensive inflight entertainment and connectivity, and customer-centric dining services, including its Café Service in Economy Class, ‘Dine on Demand’ in Business Class, and Inflight Chefs in First Class.

Judges were also impressed by Etihad Airways’ Flying Nanny inflight child care assistance program, and hailed the innovative products that will debut onboard the airline’s Airbus A380 and Boeing 787-9 Dreamliner aircraft in December 2014, showcasing a new First, Business and Economy Class product and service offering, and The Residence by Etihad™, a three-room private cabin on the A380 with living room, separate double bedroom and ensuite shower.

Peter Baumgartner, Chief Commercial Officer of Etihad Airways, said: “Our inflight experience has been developed with the guest in mind and we pride ourselves on offering the best possible experience in the sky, with inspiration from the world’s leading hotels and restaurants. This award is testament to the success of our current offering, and provides a vote of confidence for The Residence by Etihad™, and the ground-breaking new First, Business and Economy Class products that will feature onboard our Airbus A380 and Boeing B787 aircraft.”

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Media Release



About Etihad Airways

Etihad Airways began operations in 2003, and in 2013 carried 11.5 million passengers. From its Abu Dhabi base Etihad Airways flies to 110 existing or announced passenger and cargo destinations in the Middle East, Africa, Europe, Asia, Australia and the Americas. The airline has a fleet of 104 Airbus and Boeing aircraft, and more than 200 aircraft on firm order, including 71 Boeing 787s, 25 Boeing 777-X, 62 Airbus A350s and 10 Airbus A380s. Etihad Airways holds equity investments in airberlin, Air Seychelles, Virgin Australia, Aer Lingus, Air Serbia and Jet Airways, and is in the process of formalising equity investments in Alitalia and Swiss-based Etihad Regional*. For more information, please visit: www.etihad.com

*Operated by Darwin Airline