

# BE OUR PARTNER



## BE KIND TO YOURSELF

Ensure you have no COVID-19 symptoms. If you're feeling unwell, be kind to yourself and your fellow travellers by delaying your trip.



## BE INFORMED

Before booking your flight, check the IATA Travel Centre website to make sure you're up to date with any regulations for your journey.

## BE CONFIDENT

We know things can change. That's why we offer you the flexibility to change your ticket, so you can be confident when making a booking.



## BE PROTECTED

Pack your own travel hygiene kit to include enough masks for your entire trip along with hand sanitiser and antibacterial hand wipes.



## BE PREPARED

Think about packing a book or tablet. Our inflight service has been modified and we're unable to offer Duty Free or Inflight Entertainment right now.



## BE PATIENT

Expect to take a little more time at the airport. Arrive in good time to pass through thermal screening and allow for social distancing.

## BE ECONOMICAL

Carry only what you need. Hand baggage will be limited to a handbag or small laptop bag weighing less than 7 kg to fit under the seat in front of you.



## BE CONSIDERATE

When you board the aircraft, allow other passengers time to stow their hand baggage and take their assigned seats before taking yours.

## BE COMFORTED

In the cabin, air is exchanged every two to three minutes and is sterile when it enters the cabin after passing through high-efficiency particulate air (HEPA) filters.

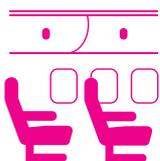


## BE CARED FOR

If you were to fall ill during the flight, our crew are trained, prepared and have the necessary equipment to look after you.

## BE NOURISHED

Enjoy a complimentary snack box. Prepared to the highest food safety standards, it also contains a wipe for sanitising your hands.



## BE REASSURED

You can feel rest assured about hygiene on board. We disinfect our aircraft every day with manufacturer-certified cleaning products.

