

# ETIHAD AIRWAYS LAUNCHES NEW CHILDREN'S ACTIVITY PACKS FOR YOUNG EXPLORERS

With millions of families planning and looking forward to their next holiday or trip abroad, Etihad Airways has introduced a new range of 'Etihad Explorers' children's activity packs and a Flying Nanny Kit, to keep its younger guests occupied while onboard. Etihad Explorers is the airline's new children's brand and will feature on activity packs and meal items, and aims to instill a sense of excitement and anticipation during their journey.

The new kits were launched at a colourful children's tea party hosted by the airline at its state-of-the-art Innovation Training Academy in Abu Dhabi.

On inbound flights to Abu Dhabi, a new collectable character bag for three to eight year-olds contains an activity booklet, crayons, card games and a colour-in mask. The pack on flights from Abu Dhabi includes a unique suitcase board game which allows parents and children to play together, a foam lion character, colour-in postcards, crayons, and a handy waterproof travel wallet. Having a different pack on each leg ensures that children are kept well entertained on both journeys.

For nine to 13 year olds there is a more mature activity pack which is guaranteed to puzzle and delight, containing Sudoku, mazes, lined notes and join-the-dot games. These packs also contain an Abu Dhabi themed pencil case, pencil, a dual-function bookmark and ruler, and a notepad.

Tech savvy tots can also enjoy a range of films, television programs, games, and childfriendly albums and CDs through the dedicated 'Just 4 Kids' section on the Etihad Airways E-BOX inflight entertainment system, all of which can be enjoyed on the touchscreen and/or handset.

For guests flying long-haul, every aircraft is staffed by a Flying Nanny. Trained by the UK's world renowned Norland College, Flying Nannies were introduced by Etihad Airways in September 2013, and are onboard to provide an extra pair of hands and allow parents more personal time while they entertain the children. The new Flying Nanny Kit promotes greater interaction between nanny and child and contains an extensive range of fun items including Origami, games, pom-poms, flight certificates, tools for magic tricks and face-painting, and a 'Flying Nanny stamp of approval' which the nanny can use to reward children during their in-flight activities.

Calum Laming, Etihad Airways' Vice President Guest Experience, said: "We understand that flying as a family can often prove daunting for parents and children alike, especially when travelling long-haul. That's why we're continually looking for new

## **Press release**



ways to develop family-friendly products, like the new children's activity packs, so everyone can be fully entertained from the moment they board.

"This is just a part of our wider efforts to provide enhanced service and hospitality to our valued family fliers, an effort which is also brought to life by our amazing Flying Nannies. The new kits will help these talented crew members with the tools they need to provide our young guests, and ultimately their parents, with a truly memorable flight."

The new kits were created by Milk Jnr's & Kidworks, a UK headquartered agency which specialises in creating engaging kids activity packs for some of the world's biggest family brands, in partnership with Etihad Airways' Flying Nannies and product development team. The project also saw the agency re-illustrate and incorporate four existing Etihad Airways characters: Kundai the Lion, Zoe the Bee, Jamool the Camel and Boo the Panda. Milk Jnr's incorporated elements of Etihad's recent livery and staff uniform rebrand into the children's brand and logo including geometric shapes to reflect the Abu Dhabi landscape.

As part of Etihad Airways' ongoing commitment to ensuring all passengers enjoy a truly exceptional hospitality experience, a new Children's menu will be launched in December focusing on healthy choices for younger fliers.

Zoe Telfer, Milk Jnr's Client Services Director, said: "The aim of this project was to create an engagement solution for families travelling with children on Etihad Airways flights. We created kids packs for long and short haul flights that really stand out and reflect Etihad's premium service and reputation, while paying careful attention to the airline's distinctive brand."

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### About Etihad Aviation Group

Etihad Aviation Group (EAG) is a diversified global aviation and travel group comprising four business divisions – Etihad Airways, the national airline of the United Arab Emirates, Etihad Engineering, Hala Group and Airline Equity Partners. The group has minority investments in seven airlines: airberlin, Air Serbia, Air Seychelles, Alitalia, Jet Airways, Virgin Australia, and Swiss-based Darwin Airline, trading as Etihad Regional.

From its Abu Dhabi base, Etihad Airways flies to, or has announced plans to serve, 117 passenger and cargo destinations in the Middle East, Africa, Europe, Asia, Australia and the Americas. The airline has a fleet of 122 Airbus and Boeing aircraft, with 204 aircraft on firm order, including 71 Boeing 787s, 25 Boeing 777Xs, 62 Airbus A350s and 10 Airbus A380s. For more information, please visit: www.etihad.com

### About Milk Jnr's & Kidworks

Milk Jnr's & Kidworks specialises in creating engaging kids activity packs for some of the world's biggest companies and family brands, including; TUI, Morrisons, Carluccio's, the National Trust and ZSL London Zoo. Its team of creatives and account managers works with clients - both in the UK and internationally - to create bespoke



packs that can include games, puzzles, stories, characters and challenges. Each pack is carefully tailored to every client, its specific audience and industry. The focus is always on driving young customer engagement, education and fun. It currently produces over half a million activity packs per month.